



## **SDWISP ROUTER RECOMMENDATION FOR CUSTOMER SELF INSTALL**

If you are an SDWISP customer in need of a new router and wish to install a router yourself, we recommend using the NETGEAR brand as they seem to be the most reliable and “user-friendly” for customers to install. Please keep in mind that you will need to DOWN TUNE the 5Ghz Band in your dual-band router as we deliver your service on that same frequency. Please take a look at the link on our resource page <http://sdwisp.com/netgearRouter.pdf> for help down tuning.

### **Recommended NETGEAR Models:**

- NETGEAR AC1200 Dual Band Wireless Router (R6120) *Model we install if needed at time of install*
- NETGEAR AC1200 Dual Band Smart WiFi Router (R6230)

### **Brands NOT TO USE WITH SDWISP (*they will cause interference with your service!*)**

- NETGEAR Orbi WiFi Systems
- Google Mesh WiFi system
- Linksys Velop Intelligent Mesh WiFi System

If you decide setting up your home router is not your expertise and need help setting it up properly, we have people that can help! Please contact our local Jamul tech company All Star Computers and they will be happy to assist you.

All Star Computers (619)468-3118  
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